

# Cowley v Cowley 2

## The Rematch

### Terms and Conditions

1. Tickets will be priced at £15 per person with no concessions being available. All profits will be split equally between three charitable organisations namely; Sophie's Journey, Linkage Community Trust and Lincoln City Foundation. Donation amounts will be published following the event.
2. Tickets are available to those aged 16 years and over only. Any persons under 16 years of age will not be allowed entry and no refunds will be available in these circumstances, proof of age may be required.
3. No duplicate tickets will be issued to replace tickets that have been lost or stolen after they have been collected by you, and nor will such tickets be refunded. Please ensure you have your paper ticket as proof of purchase on the night if already collected from LCFC.
4. Tickets are collection from LCFC ticket office, allow 5 working days after purchase. Any tickets purchased but not collected from the club will be available to collect at the venue on the evening of the event on 15<sup>th</sup> April 2019 – doors open at 6pm. L.I.S.A staff will hold a record of all purchases made under the lead name provided at the time of purchase.

### Further Information

5. There will be no allocated seating except for seats reserved for VIP guests and sponsors. Seats are provided on a first come first served basis, doors open at 18:00, show starts at 19:15. Please assist the event team by not leaving any gaps when taking your seats.
6. The show is being recorded for subsequent broadcast on BBC Radio Lincolnshire. There may be occasions when a sequence is retaken for editing purposes.
7. A full bar is provided within the venue. The Engine Shed also provide catering facilities within the Tower Bar which is open to the public, further details at [engineshed.co.uk](http://engineshed.co.uk) – To assist in monitoring movement from and too the CvC2 event and into public areas wristbands will be issued upon entry.
8. There will be a half time interval.
9. The organisers are the Lady Imps Supporters Association (L.I.S.A) a "not for profit" organisation formed in support of Lincoln City Football Club.
10. Smoking and vaping are strictly prohibited within the venue although a smoking area will be provided outside.
11. The use of threatening, inappropriate or disrespectful behaviour may result in an individuals removal from the venue.

### Refunds

12. Tickets for the event are only refundable in the event of its cancellation. In these circumstances (i.e. a cancellation due to circumstances beyond our control, including Acts of God, power failure and flooding), we will only refund the face value of the ticket namely £15. We will use best endeavours to contact purchasers either by phone, email or in writing (using the details provided at the time of ordering) and advise you accordingly.
13. Please note that it is your responsibility to check whether the event is going ahead at the scheduled date, time and venue. We cannot guarantee that we will be able to inform each individual customer of any changes.

Thank you for your support. Please email [ladyimps@mail.com](mailto:ladyimps@mail.com) with any further questions. Please note we are a voluntary organisation and there may be a delay in reply despite our best efforts. Further information will be updated onto the website as soon as received.